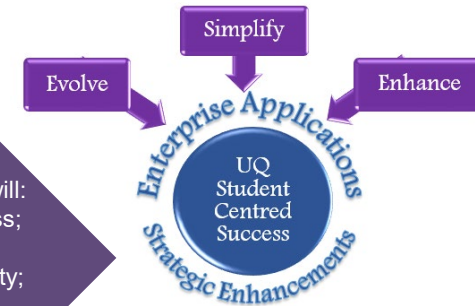


Enterprise Applications Strategic Enhancements



IT Strategic Alignment

Delivering on the UQ IT Strategy 2017

– 2020:

- Enhancing the student experience
- Delivering services that the UQ Community values

EASE Program Vision

Simplifying, evolving and enhancing UQ's student and finance systems will:

- Support provision of IT services that are simple, intuitive and seamless;
- Prepare for eventual transition to SaaS;
- Support automation through improved integration & OOTB functionality;
- Reduce maintenance through the removal of customisations;
- Make relevant data more available to support informed decision making.

March 2020

What is EASE?

- Graduations Review
- SF Review
- Flexible Programs Improvements to:
 - P'Soft Platforms
 - Migrations & Integration
 - Student self service
 - Student comms
 - Improve student experience.
 - Improve stability and maintenance of student financial information in SI-net.
- Upgrade the One Stop payment gateway system.

Why....

These projects together will:

- Remove customisations
- Leverage OOTB functionality
- Reduce reliance on scarce resources
- Support improved business practices
- Support adoption of standard and best practice approaches
- Deliver valuable functionality to meet business needs
- Improve data availability.

Benefits

- Support Strategic initiatives
- Simplified IT products and platforms
- Improve productivity and reduce risk
- Reduced system overheads
- Improved services for students and prospective students.

Achieved to date

- Work in the following areas in progress:
- Student Fees
 - One Stop Upgrade
 - SI-net Student Experiences
 - Program Architecture Support.
- Planning is occurring in the following:
- SI-net User Access
 - Student Activity Guides
 - Shorter Form Credentials.

Project update

Where are we at:

- Student Fee's Improvements completed TCSI Go Live/Support
- CMS' currently working on integration requirements
- Preparing Handover for Class Allocation System
- Program Architecture Support recommenced as priority work
- Part of the SI-net user access migrating to Production
- Shorter Form Credentials POC finalised.

OneStop Upgrade:

- UAT – March/April 2020
- Go-live – May 2020

Program Executive

Mark Erickson Business Program Owner
 Rowan Salt IT Business Program Owner
 Helen Morahan Business Change Owner

More Info:

<https://coo.uq.edu.au/operational-areas/information-technology-services/its-projects-and-initiatives/enterprise-applications-strategic-enhancements-ease-program>

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