Dear all,

As the CAHP Project moves forward, we continually receive feedback on the features released and any unexpected 'behaviour' of the system.

In order to transition to the new solution, existing data needs to be amended and that can have downstream impacts. We are committed to maintaining close communications with Schools during this time given the tight timeframes associated with this project: which is why I have been encouraged to speak directly to School Managers and Administrators of the system, and not route the communications through Tim Dunne as the academic sponsor and chair of the Steering Committee.

Below is a summary of the important issues that have been raised and the resolution status.

Experienced Issue	Reason	Status
Not all course modes were available to select (Internal/External/Off Campus)	Integration with the data hub	Fixed
Timetabling and Course Planning data in CAHP had mismatches with Syllabus+ or SI-Net	Data Integrity issues during development	Fixed
Student Numbers were blank or reflecting old data	Data Integrity issues during development	Fixed
Course coordinator name was blank	Data Integrity issues during development	Fixed
Couldn't add placements	Legacy use of placement end date. Change required for Pay By Schedule solution.	Fixed
Building lock out for some Casual Academics	Ending Placements	Fixed
Parking (Cell o park) difficulties for some Casual Academics	Ending Placements	Fixed
UQ username and password issues for some Casual Academics	Ending Placements	Fixed
Data disappeared for Casual Academics with assigned work	Ending Placements	Fixed
Unable to select some Casual Academics to assign them work	Ending Placements	Fixed
Slow performance of the External Staff button	Global search query	Reduced the need to use feature
Cannot edit start times or duration for timetabled activities	Data Integrity issues during development	In progress - temporary workaround
Cannot easily determine course mode offering	Integration with the data hub	Temporary workaround
Casual Academics have an end date of December 31st 2099	Legacy use of fixed rate (ACAD03 in Aurion)	In progress - transitioning to variable rate (ACAD04 in Aurion)

The turnaround of adding the provided new hires and new placements to the system has taken longer than expected however the work is in progress and due to be completed this evening for selecting from tomorrow.

Immediate future work consists of creating a new view of the schedule for Casual Academics and other new features that will make preparation work of the schedules for Semester 2 easier.

If you would like to find out more, get help with adopting the new processes and tools or to provide feedback there are a number of support channels available to get in contact with the project team. Contact details can be found on the project website: https://its.uq.edu.au/projects/cahp. You will also find on the website all the prior communications in case you feel the need to refer back to earlier statements.

We also encourage representation from all Schools to participate in the fortnightly User Group sessions. In these sessions you will have an opportunity to provide input to the design of the upcoming features, discuss challenges and receive more detailed progress updates. Please contact the Project Team at cahp_support@uq.edu.au if you would like Outlook Calendar invites.

Angela, Ryan, and myself, are here to provide close-up support as required. Just ask!

Kind regards,

Simon.